



MIRACLE STREET

PRIVACY STATEMENT

Miracle Street respects and upholds the privacy of everyone who visits this website. We understand that your privacy is important to you and that you care about how your personal data is used and shared online. Anyone who visits this website can be reassured that we will only collect and use personal data in ways that are described here, and in a manner that is consistent with our obligations and your rights under the law.

We have outlined the following areas of how we secure and look after your personal data in this Privacy Policy and would ask that you read it carefully and ensure that you understand it. If you have any questions you can email office@miraclestreet.com and we will answer your queries as soon as possible.

Information About Us

This website is owned and operated by Miracle Street UK (known as Miracle Street). We are a company limited by guarantee number 0648327 and a charity registered in England and Wales under registration number 1123158. Our registered address is The Middle Brook Centre, Middle Brook Street, Winchester, SO23 8DQ. Our Data Protection Officer is Elaine Davidson. She can be contacted by email at office@miraclestreet.com. This Privacy Policy applies only to your use of this website. We do not have any links to other websites and use this website purely to inform you about our work and collect your information to contact you should you wish us to.

Information about your rights

- As a data subject, you have the following rights under the GDPR:
- The right to be informed about how Miracle Street collect and use your personal data. Our privacy notice is outlining this for you
- The right of access you have to the personal data Miracle Street hold about you. You can ask us to provide any information we have stored about you
- The right to rectification if any personal data Miracle Street hold about you is inaccurate or incomplete. Contact us if you think our information is out of date or inaccurate and we will update that immediately
- The right to be forgotten (i.e. the right to ask for personal information to be deleted about you) We will delete information about you if you request it, unless there is a legal reason where we can't
- The right to restrict the processing of your personal data. Contact us via email and we will suspend processing any data about you

- The right to data portability, obtaining a copy of your personal data to re-use with another service or organisation. We will provide this if we hold information in any transferable format for you
- The right to object to Miracle Street using your personal data for particular purposes. Please contact us if you have any concern
- Rights with respect to automated decision making and profiling. We do not use automated decision making or profiling
- If you have any cause for complaint about how Miracle Street use your personal data, please contact office@miraclestreet.com as detailed before. If we are unable to help, you also have the right to lodge a complaint with the UK's supervisory authority, the Information Commissioner's Office.

What Data Do We Collect?

Depending upon your use of the website we may collect some of the following personal and non-personal data from our contact form if you complete it: Name, Business/church/charity name, Contact information such as email addresses and telephone numbers. The data that we collect from you will not be transferred to, and stored at, a destination outside the European Economic Area (EEA)

How Do We Use Your Data?

Our use of your personal data will always have a lawful basis, either because it is necessary for our performance of a contract with you or because you have consented to the use of your personal data. We may use your data for the following purposes: Replying to emails from you or sending you information about events you have shown interest in. We do not use your data for marketing purposes and will not contact you by email and/or telephone to send unsolicited news or information.

Email Marketing

We use a third-party provider, Mailchimp, to deliver our monthly information emails. We gather statistics around email opening and clicks using industry standard technologies including clear gifs to help us monitor and improve our activity. For more information, please see Mailchimp's privacy notice.

Social Media

If you send us a private or direct message via Social Media the message will be stored within our password protected account. It will not be shared with any other organisations.

Holding your data

We do not keep your personal data for any longer than is necessary for which it was first collected. Your email address for sending on emails will be kept for 2 years after your last contact with us. You can also unsubscribe from emails, and request we delete your data. If you have donated to Miracle Street, we need to keep your information for 7 years to fulfil legal purposes for HMRC.

Do We Share Your Data?

The simple answer is no. We only store your contact details for Miracle Street to use to answer your enquiries. In certain circumstances, we may be legally required to share certain data held by us, which may include your personal data.

Subject Access Requests

You have the right to ask for a copy of any of your personal data held by Miracle Street (where such data is held). Under the GDPR, no fee is payable, and we will provide information in response to your request free of charge. Please contact office@miraclestreet.com

Use of Cookies

We do not use cookies on our website.

Contacting Us

If you have any questions about this Privacy Policy please contact office@miraclestreet.com .

Changes to Our Privacy Policy

We may change this Privacy Policy from time to time (for example, if the law changes). Any changes will be immediately posted here, and you will be deemed to have accepted the terms of the Privacy Policy on your first use of our Site following the alterations. We recommend that you check this page regularly to keep up-to-date.